

As General Manager of STE Solutions I am committed to deliver a service, as agreed by contract, at a quality that will at meet our clients' expectation whilst providing efficient and timely solutions within the contract budget.

It is clearly recognised that everyone benefits from quality. It reflects directly on our success and is actively encouraged as a matter of pride and satisfaction for all employees. Training will be made available to every employee to enhance understanding of the quality policy, the procedures that flow from it, and their effective application.

The General Managers objectives are:

- Execute all work processes effectively and efficiently the first time.*
- Create and maintain continuous improvement strategies, managing active quality controls and the implementation of our policies and procedures.*

To achieve this, the Company will ensure the policy will be understood, implemented and maintained at all levels of the organisation by developing procedures tailored to the desired work practices and then working to them.

STE Solutions focuses on best work practices with procedures defined to minimise waste and error across all company activities, including project management, supply, fabrication and maintenance work processes and also the management of subcontractors.

STE Solutions will provide adequate resources to develop and maintain quality planning, control, assurance and improvement initiatives with training to ensure full participation of employees.

Quality is a management responsibilities, therefore STE Solutions management will continually monitor the quality of all products and services while ensuring that standards are maintained to the highest practicable standard.

STE Solutions will continually monitor company operations through auditing functions and key performance indicators, to ensure conformance to agreed requirements and targets, and implementing initiatives to promote a trend of continuous improvement.

To achieve our policy goals we will plan and manage our activities in accordance with best practice environmental management principals.

Compliance with this policy is mandatory for all employees and contractors and is a condition of employment and contract. Through training and education all employees and contractors will be assisted to meet the objectives of this policy.

**STE Solutions General
Manager:**

Signature:

Date:

Graham Clark

A handwritten signature in blue ink, appearing to read 'Graham', written over a blue background.

22nd September
2015